

Aero Installation & Maintenance Manual



**REGISTER THIS PRODUCT
ONLINE WITHIN 28 DAYS OF
COMMISSIONING**

IRELAND

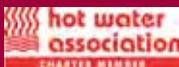


www.joule.ie/register-a-product

UNITED KINGDOM



www.jouleuk.co.uk/register-a-product



Warranty Card

Please register your product online



**MUST BE COMPLETED AND
THEN REGISTERED ONLINE
TO COMPLETE WARRANTY**

Homeowner Name

Installer Name

Address

Address

Contact Tel.

Contact Tel.

Contact Email

Contact Email

Product	Product Installed	Serial Number		Installation Date
Cylinder	<input type="radio"/>		Located on cylinder badge	
Solar Thermal	<input type="radio"/>		Take from solar controller	
Solar PV	<input type="radio"/>		Ser. No. from String / Micro Inverter	
Air Source Heat Pump	<input type="radio"/>		Located on external heat pump badge	
Integrated Heat Pump and Cylinder	<input type="radio"/>		Located on cylinder badge	
Underfloor Heating	<input type="radio"/>		Project ref. on supplied schematic	
Direct Gas Fire Cylinder	<input type="radio"/>		Located on cylinder badge	
Was a Pre-Plumbed cylinder installed too?	<input type="radio"/>	If installed, please fill out the Heat Pump Commissioning Sheet too		

Joule Advance Installer

I accept the terms and conditions in the installation manual

Joule Product Warranty Terms & Conditions

Joule Cyclone

The **JOULE Cyclone** stainless steel vessel carries a fully transferable 25-year guarantee against faulty materials or manufacture provided that:

- It has been installed in the United Kingdom or the Republic of Ireland as per the instructions provided in the installation manual provided with the cylinder and in accordance with all of the relevant standards, regulations and codes of practice in force at the time.
- It has not been modified in any way, other than by JOULE
- It has not been misused, tampered with or subjected to neglect.
- The system is fed from the public mains water supply.
- It has only been used for the storage of potable water.
- It has not been subjected to frost damage.
- The unit has been serviced annually.
- The Service Log Book has been completed after each annual service.
- The warranty card is filled in and a copy is sent by email to **warranty@joule.ie**

Exclusions

The guarantee does not cover cylinders affected by the following;

- The effects of scale build up on the cylinder.
- Any labour charges associated with replacing the unit or its parts.
- Any consequential losses caused by the failure or malfunction of the unit.

Please note that invoices for servicing may be requested to prove that the unit has been serviced annually.

Unvented Kit & Other Components

The expansion vessel and cold water controls supplied with JOULE models carry a 1-year guarantee. All other components that are fitted to, or supplied, with the unit carry a 1-year guarantee.

Joule Wellmaster

The JOULE Wellmaster stainless steel vessel carries a fully transferable 10-year guarantee against faulty materials or manufacture provided that:

- It has been installed in the United Kingdom or the Republic of Ireland as per the instructions provided in the installation manual provided with the cylinder and in accordance with all of the relevant standards, regulations and codes of practice in force at the time.
- It has not been modified in any way, other than by JOULE.
- It has not been misused, tampered with or subjected to neglect.
- It has only been used for the storage of potable water.
- The sacrificial anode is removed for inspection within 3 months of the cylinder installation. If there are signs of corrosion on the anode it must be replaced.
- A replacement schedule for the anode must be put in place based on the findings of the initial 3 month inspection.
- Maximum interval between anode inspections is 12 months.
- The warranty card is filled in and a copy is sent by email to **warranty@joule.ie**

Exclusions

The guarantee does not cover cylinders affected by the following;

- Wellmaster cylinders where the anode has not been routinely maintained.
- Any labour charges associated with replacing the unit or its parts.
- Any consequential losses caused by the failure or malfunction of the unit.

Please note that invoices for servicing may be requested to prove that the unit has been serviced annually.

Joule fully endorse the Benchmark scheme and the code of practice can be obtained from **www.centralheating.co.uk**

Warning To The User

- Do not remove or adjust any part of this unvented water heater.
- If the unvented water heater develops fault, such as a low of water from the discharge pipe switch the heater off.
- In all cases contact a competent installer.
- The Benchmark Log Book at the end of the manual must be filled in at annual service.

Warning To The Installer

- Read the installation instructions before commencing.
- Unvented water heaters are a controlled service as defined in the latest edition of the building regulations and should only be fitted by a competent installer.
- The installation is subject to building regulation approval.
- You must notify the local authority of intention to install.
- After installation the instructions manual must be completed and left with the householder.
- Use only manufacturer's recommended replacement parts.

Installed by

Installer Name	<input type="text"/>
Address	<input type="text"/>
Contact Tel.	<input type="text"/>
Completion Date	<input type="text"/>

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1. Application

1.1. General

The appliance may only be used for DHW (Domestic Hot Water) heating. Using the boiler for any other purpose will be considered incorrect use Joule accepts no liability for any damage resulting from such use.

The appliance is not suitable for commercial or industrial applications. It is approved for household use only.

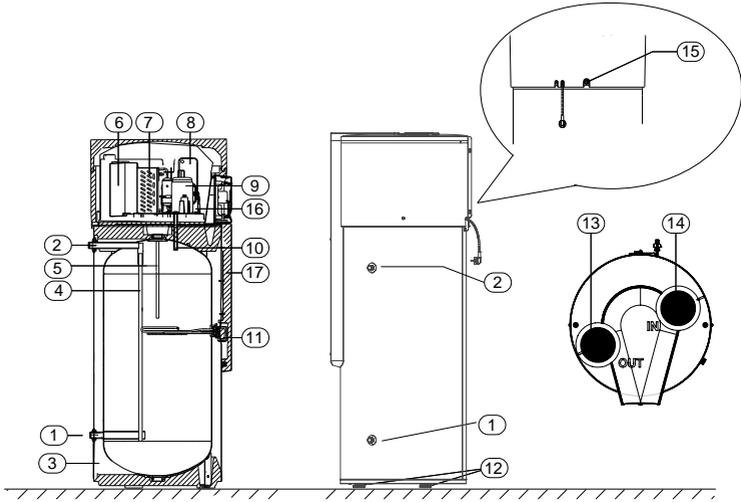
The FLVHW 260 is a heat pump for DHW heating with the following specifications:

- (H) CFC-free polyurethane hard foam isolated (70 mm) vessel of stainless steel (1.4521);
- Indirect heating of DHW;
- Refrigerant R134a;
- Temperature DHW adjustable between 30° C to 70° C;
- Automatically switch-on heat pump at air temperature between -10°C to 35°C;
- Easy serviceable;
- No Fluor gases certification needed for changing the complete heat pump assembly.

1.2. Technical Specifications

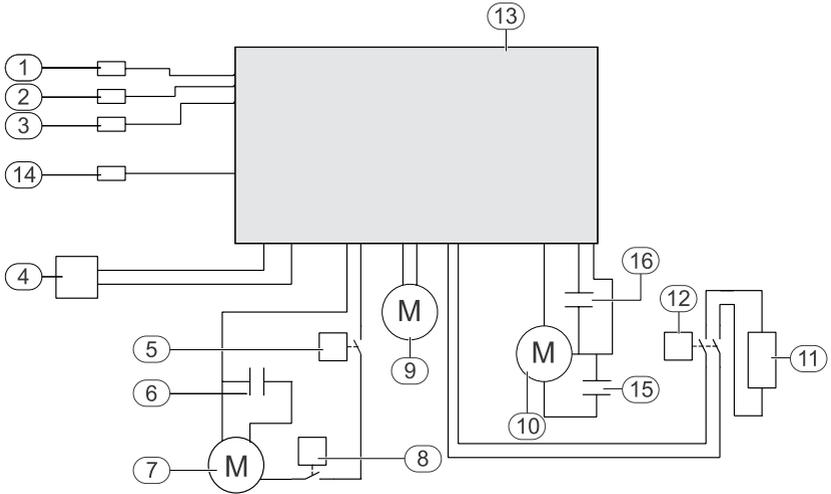
Heating output in accordance with EN255-3, air temp. 20°C, heating water from 15°C to 45°C.	Unit	210L	260L	300L
Output	kW		1,7*	
Total heating output (inc. electric booster heater)	kW		3,7*	
COP	-		4,3*	
Standby energy consumption	kW/day		0,74*	
Heating output in accordance with 16147, XL cycle, air temp. 15°C, heating water from 10°C to 54°C.				
COP	-		3,2*	
Heating time (HP only)	-	6h20m*	8h48m*	9h50m*
Standby energy consumption	kW/day		1,08*	
Heating output in accordance with 16147, XL cycle, air temp. 7°C, heating water from 10°C to 54°C.				
COP	-		2,79*	
Heating time (HP only)	-	8h26m*	10h38m*	12h41m*
Standby energy consumption	kW/day		0,97*	
General specifications				
Description		Air/Water Heat Pump for DHW		
Motor type Fan	-	DC		
Adjustment range sp1/sp2 (without pipe work)	m³/h	380/490		
Control ventilator (Adjustable by HMI)				
IP-class	-	21		
Refrigerant/mass (R134a)	gram	400		
Operating temperature	°C	-10 to +35		
Maximum pressure compressor	bar	27		
Reservoir capacity	liter	200	250	290
Maximum pressure vessel	bar	10		
Sound level (distance 1 meter-380m³/h)	dB(A)	50*		
Power supply	V/Hz	230 / 50		
Max. power consumption	Watt	2600		
Nominal current (HP-only/HP + imm. heater)	A	1.6 / 11.3		
Start-up current	A	13.5 max.		
Fuse rating	A	16		
Electrical immersion heater	kW	2		
Plug type	-	Type E		
Labels and markings	-	CE / LCIE* / WEEE / NF* / RoHS / REACH / ACS		

1.3. Appliance Layout



1. Water inlet – G3/4”
2. Water outlet – G3/4”
3. Thermal insulation
4. Water inlet to condenser
5. Water outlet from condenser
6. Fan
7. Evaporator
8. Condenser (gas/water heat exchanger)
9. Compressor
10. Sensor pocket for DHW temperature sensor
11. Electrical backup immersion heater
12. Adjustable feet (3x)
13. Air outlet aperture
14. Air inlet aperture
15. Condensate outlet
16. Circulation pump
17. Front protective covering

1.4. Wiring Diagram



1. NTC temperature sensor for air inlet
2. NTC temperature sensor
3. NTC temperature sensor in water inlet
4. Power cable
5. High Pressure Switch
6. Electrical capacitor for compressor
7. Compressor
8. High limit safety cut-out for compressor
9. Circulation pump
10. Fan
11. Immersion heater
12. High-limit safety cut-out for immersion heater
13. Electronics box
14. NTC temperature sensor (evaporator plates)
15. Electrical capacitor for fan start
16. Electrical capacitor for fan speed
17. Defrost valve

1.5. Storage And Transport



Transport damage!

- Take care when handling the appliance
- To avoid dropping and damaging the appliance, do not pivot it

- To avoid transport damage, do not remove the protective packaging. Wait until the appliance is at the installation location to remove the protective packaging.
- Transport and set down the appliance carefully. Jerky movements can damage the components, the vessel and their connections or the external casing.
- Use suitable means of transport to bring the appliance to the installation location (special car, pallet truck, etc).

General information

The appliance is delivered on a single pallet and is protected against transport damage by special packaging. The appliance must be stored and transported vertically in its original packaging¹ and the cylinder must be empty. Ambient temperatures of -20 °C to +60 °C are permissible for storage and transport.

This device is not intended for use by persons (including children) with physical, sensory or mental disability, or by persons with lack experience or knowledge, unless they have received from a person in charge of their safety adequate supervision or preliminary instructions on how to use the device. Care must be taken at all times to keep children from playing with the device.

1.6. Scope of Supply

- 1 Joule Aero
- 2 Set of documents
- 3 Condensate drain and hose pillar



1



2



3

¹ Horizontal transportation is permitted over short distances, provided that the conditions described above are fulfilled.

Data plate

The data plate is located on the rear side of the appliance.

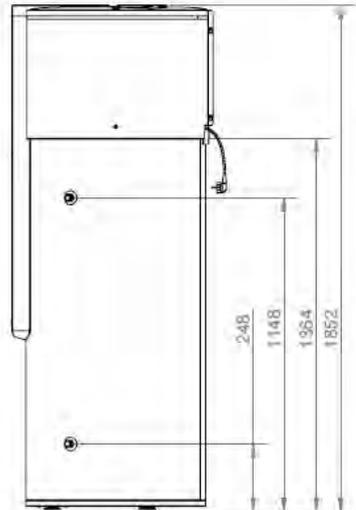
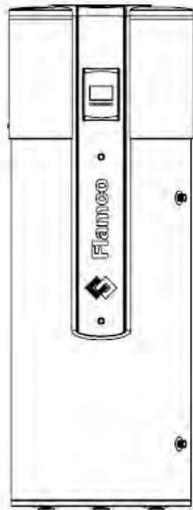
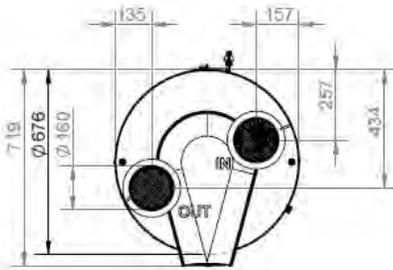


1.6.1. Accessories

This table needs to be determined.

Description	Article number
Safety valve	12450

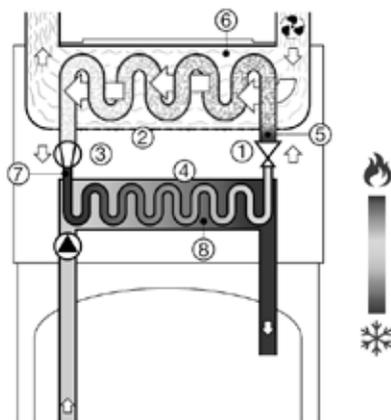
1.7. Dimensions



1.8. Operating Principle Of The Ventillation Heat Pump Water Heater

The Ventillation Heat Pump Water heater consists of an expansion valve (1), an air heat exchanger (2), a compressor (3) and a water heat exchanger (4).

A refrigerant circulates in the closed system (5). In the expansion valve, the pressure and temperature of the refrigerant are lowered, which becomes vaporous. It extracts heat from the air (6) via the air heat exchanger. The vapour is then compressed by the compressor. This increases the pressure and the temperature (7). The heat is transferred to the water via the water heat exchanger (8). And the cycle begins anew. It is therefore possible to heat water with a low temperature of 10°C to domestic hot water with a temperature of 60°C. This makes it possible to create four parts of energy (heat) from just one part of energy (electricity).



Configurations which are not allowed	Consequences
Connection to the attic or loft space	When the insulation between the house and the attic is not sufficient, through this connection the loss of heat may increase. There is also the possibility that a growing of moisture will happen at the ceiling of the rooms which are directly below the attic. There is a chance that objects will fall or dust will be drawn in by the VHW. This may reduce the lifetime for the VHW.
The supply of air from a heated room by the VHW.	The air which is drawn by the VHW is already warmed by another heating source in the system. In this situation the greatest benefit of the VHW (the transmitting of 'free' energy into heat) is not used.
Connection to the mechanical ventilation.	The volume of air required by the VHW isn't suitable (380 / 490 m/h) for the volume of air in a mechanical ventilation (which is 100 m/u). Furthermore the vapor of grease and dust in the ducts of the mechanical ventilation can circulate through and that may cause a shorter lifetime for the VHW.
Making of a housing around the air outside or a repulsion of fresh air inside.	This will cause a big loss in the coefficient of performance and a strong cooling in the room.
Connection to a ground heat exchanger.	<ul style="list-style-type: none"> • Friction losses. • Problems with the symmetrisation of the two fans inside the ground heat exchanger. • The evaporator will likely become clogged.

Not allowed

- Make a ventilation connection with a dryer.
- Install in dusty room.
- Take air in which contains solvents and / or explosive substances.
- Connect the VHW to an extractor fan which drains oily and contaminated air.
- Install the VHW in a room where there is a change of frost.
- Install the VHW on top of the boiler.
- Install in an atmosphere which is chlorinated (e.g. a swimming pool) or fluorinated.
- Install nearby sea areas or chemical plant
- Dusty air intake.

1.9. Configuration

Installation 1

- **Placing without ducts** in an unheated room (volume > 20m³)
- Set ducts OFF (see paragraph 4.8.5)
- Select fan speed 1 (see paragraph 4.8.4)



Installation 2

- **Placing in a heated or unheated room, with ducts.**
- Set ducts ON (see paragraph 4.8.5)
- Select fan speed 1 or 2 (see paragraph 4.8.4)



Examples of unheated rooms:

- Garage: use the engine heat from a parked car or from household appliances (e.g. a washing machine).
- Washroom: dehumidifying the room and use the energy of the washing machine and dryer.
- Basement: recovering the energy that was released by the floor and the walls.

Recommendations:

- Don't exceed the maximum length of the ducts (see paragraph 3.3).
- Place grates before the air supply and air drain in order to prevent damage to the VHW due to non-air elements which are eventual drawn.



Manual blocking of the grates is not allowed.

2. SAFETY

Installation

- The appliance may only be installed by an authorized contractor.
- Do not install the appliance in the following locations:
- Outside
 - in locations which promote corrosion
 - in locations with a risk of frost
 - in locations where there is a risk of explosion.

Check if a maximum temperature is specified by local, state or federal regulations is required. If so, a tempering valve shall be installed at the DHW outlet!



Wait until the appliance is at the installation location to remove it from its packaging!

- All water connections must be checked for tightness before the appliance is connected to the power.
- Observe minimum clearances
- The electrical connection must comply with the local applicable regulations.
- Connect the appliance to an independent, earthed power source.
- Install a safety valve at the appliance's cold water inlet.
- The drain line from the safety valve must be laid in a frost-free location. It must remain open to the atmosphere and always be kept in a sloped position.
- Minimum and maximum water temperatures: 3°C / 80°C
- Minimum/maximum water pressure: 0.2bar / 2bar below the value of the installed safety valve

Risk of scalding at the hot water draw-off points

- When the appliance is in operation, temperatures in excess of 70°C can occur. To limit the temperature at the tap, install a thermal DHW tempering valve.

Service

- The end customer is responsible for safety and environmental compatibility during installation and service work.
- The appliance may only be serviced by an authorized contractor.
- Isolate the appliance from the power supply before performing any service work.

Service and maintenance

- Maintenance may only be carried out by an authorized contractor. Faulty maintenance may pose a danger to the user and cause malfunctions in the appliance.
- Use only original spare parts.
- Have an authorized contractor perform an annual inspection and service the appliance as needed.
- Any work involving cooling gas may only be carried out by qualified contractors.
- Empty cylinders.
- We recommend that you arrange a maintenance and inspection contract with the manufacturer.

Room/inlet air

Keep the inlet air free of contaminants. It must not contain any of the following substances:

- corrosive substances (ammonia, sulphur, halogen products, chlorine, solvents)
- fatty or explosive substances
- aerosol concentrations

No other air inlet systems may be connected to the fan.

Refrigerant

- Please observe the applicable environmental regulations when using and reusing refrigerant. Do not release it into the environment! Use the refrigerant R134a. It is nonflammable and does not damage the ozone layer.
- Before working on parts of the refrigerant circuit, remove the refrigerant for safety reasons.



Please note that HFC-134a and PAG-ÖL are used during service work. This is a chloro-fluorocarbon and is rated with a greenhouse potential of 1300 in the Kyoto Protocol.

Instructions to the customer

- Explain to the customer how the appliance works and how to operate it.
- Advise the customer that he/she must not make any modifications to the appliance or carry out any repairs on it.

Safety of electrical appliances for domestic use and similar purposes

The following requirements apply in accordance with EN 60335-1 in order to prevent hazards from occurring when using electrical appliances: “This appliance may be operated by children aged 8 or over and by people with full physical, sensory and mental capabilities who have the necessary training and experience to use this type of appliance. They must be supervised or instructed on how to use the appliance safely and on the associated risks. Children must not play with the appliance. Children must not clean or service the appliance without supervision.” “Damaged power cables must be replaced by the manufacturer, the service department or a qualified contractor in order to prevent hazards.”

2.1. Safety, Control And Protection Devices

2.1.1. High Pressure Switch

If the operating pressure is outside of the recommended range, the pressure switch switches off the appliance and displays a fault.

2.1.2. High Limit Safety Cut-out

The high limit safety cut-out ensures that the water temperature in the cylinder does not exceed the prescribed limit. If the temperature limit is exceeded, the DHW heating shuts down. The reset is performed manually by a certified contractor.

2.1.3. Temperature Sensor For Air Inlet

The temperature sensor measures the temperature of the inlet air in the evaporator. If the measured value is outside the operating temperature range, DHW heating automatically switches from the “Combi” operating mode to “Electric booster heater”. If the appliance is in the “Heat pump” operating mode, DHW heating is interrupted until the temperature returns to within the permissible range.

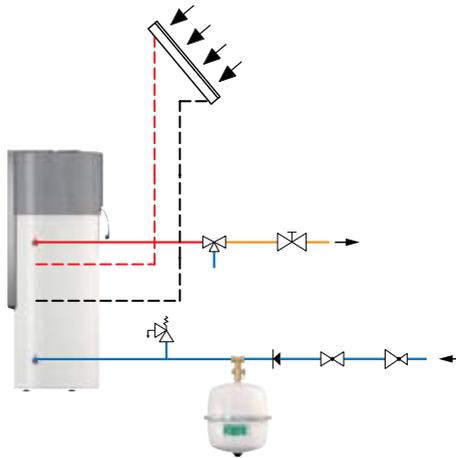
2.1.4. Pressure Relief Valve

The safety valve should be opened regularly to remove calcium buildup and to verify that it is not blocked.

2.1.5. Pressure Reducing Valve

The system must include a pressure reducing valve if the main line pressure is above 5 bar. The pressure reducing valve must be installed in the main line. A pressure of 3 to 4 bar is recommended.

Installation Diagram



3. Installation

- The appliance may only be installed by an authorized contractor.
- The heat pump installation must follow the applicable regulations.
- Check that all pipe connections are intact and have not shaken loose during transportation.



Refrigerant leak!

- Only authorized contractors are permitted to maintain and repair the refrigerant circuit.

3.1. Installation Location

Please note the following when choosing the installation location:

- The appliance must be installed in a dry, frost-free room. The supply air temperature must be between -10°C and 35°C in order to optimize the appliance performance.
- The appliance must be installed on a sufficiently strong and level surface.
- The air outlet and air inlet must not be in locations where there is a risk of explosion cause by gas, steam or dust.
- Ensure that condensate drains correctly.
- The surface below the appliance must be strong enough (the appliance weighs about 400 kg when the cylinder is filled, with the weight distributed equally over its 3 adjustable feet).

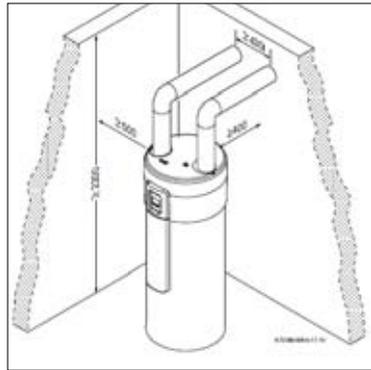


Fig. 1

If the appliance only has one duct (inlet or outlet duct), its operation may create negative or positive pressure in the installation room. If other burners are already installed in the same place, please bear in mind that the appliance requires a clearance of at least 220 cm^2 for the air inlet and outlet in order to operate correctly.



The clearance of 220cm^2 is required for the correct functioning of the heat pump only.

To ensure faultless operation and easy access to all components and connections for service and maintenance, maintain the minimum clearances specified in *Figure 1*.

Installing the appliance

- Remove external protective packaging.
- Lift the appliance from its pallet and position it on its final plinth. Watch out for damaging the metal hood of the HP-unit. Only lift at the vessel part!
- To correctly align the appliance at the installation location, adjust the height of the adjustable feet.
- Assure correct positioning of all temperature sensors, see *Figure 2* and *Figure 3*.

To ensure that the system operates faultlessly and the condensate drains correctly, the appliance must be aligned vertically. The appliance must tilt 1°, into the direction of the condensate drain.

 Possible damage to external casing!

- Do not tilt the appliance on his feet more than 20°.

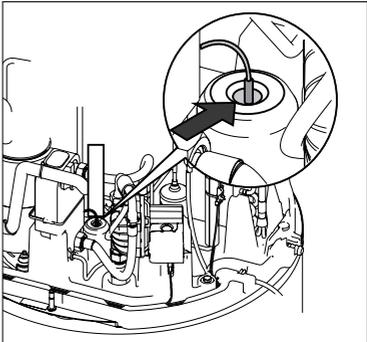


Fig. 2

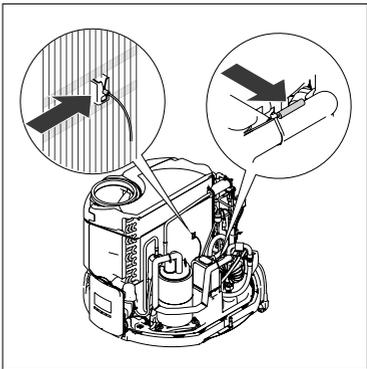


Fig. 3

3.2. Connecting The Condensate Hose

Damage to the appliance! Connect the condensate hose to the condensate drain before installing the part.

- Do not bend the condensate hose!

The condensate is drained on the rear side of the appliance, see *Figure 4*.

- Connect the condensate hose to the condensate drain (1)
- Connect the condensate hose to the collection area.
- Drain off condensate via a siphon drain (2)

Don't disconnect the condensate hose from the condensate drain, this will damage the connection in the foam!

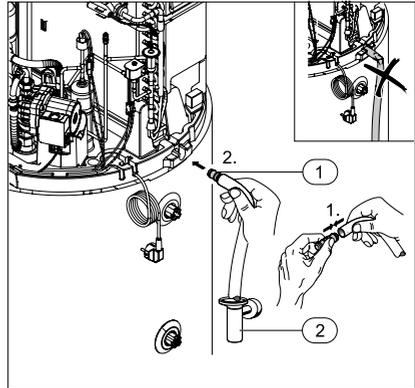


Fig. 4

3.3. Connecting The Ducts

The air inlet can be located in the installation room, in a different room or outside. In the latter two cases, air inlet ducts must be installed. If ducts are used select "ducts on". (see 4.8.5)

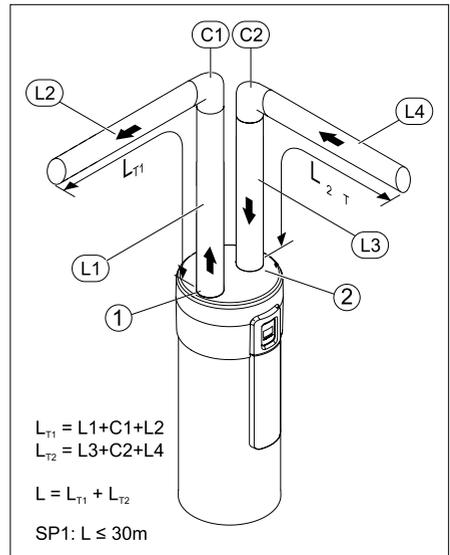
To ensure maximum appliance performance and to prevent condensation forming on the external duct walls, use thermally and acoustically insulated ducts.

When choosing a room for the air inlet, observe the average air temperature and required air flow rate. In order to minimize air resistance, lay the air inlet and outlet ducts (Ø 160 mm) as straight as possible. The length (Leq) of the air inlet and outlet ducts must not exceed the following values:

- 30m at fan speed 1 (SP1)
- 30m – 60m at fan speed 2 (SP2)

To ensure that condensate forming in the air inlet and air outlet ducts drains from the appliance:

- Install air ducts at a slight angle to the air inlet and air outlet apertures on the top side of the appliance.



Always use insulated pipes to prevent condensate at the air inlet and the air outlet. By the use of outside air condensate can occur.

It's recommended to use SP2 if ducts are used with a high resistance. (To select SP2 see 4.8.4)

Please note that a high ventilator volume results in a higher sound level.

Description	Air inlet	Air outlet
0,5m duct		0,5 m
1m duct		1,0 m
2m duct		2,0 m
10 m hose		19,0 m
45° elbow		0,9 m
90° elbow		2,0 m
90° flexible curve		2,3 m
Weather grille	8 m	4 m
Roof output	7 m	4 m

3.4. Filling The Cylinder

Damage to the appliance! Prior to commissioning the appliance, fill the cylinder with water and bleed the system if necessary.

Filling the cylinder

- Open the water outlet valve and at least one hot water tap.
- Open the water inlet valve on the cylinder. The cylinder is filled.
- Do not close the hot water taps until the water flows steadily and is free from air bubbles.
- Connect the appliance to the power supply via a separate socket with an earth connection.
- Call up the “Purg” function. (see 4.8.6)
- Set the selector switch on the DHW pump to “III”. (Fig.5(1))

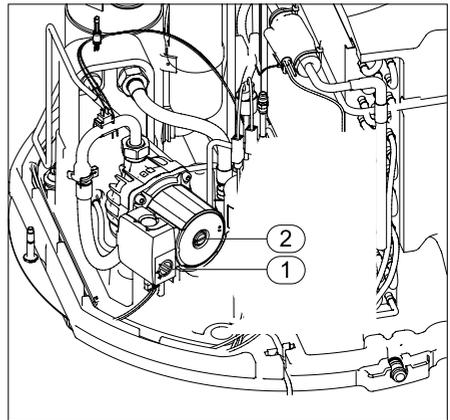


Fig. 5

Risk of scalding! Ensure that draining water from the air vent screw presents no risk to people or property.

Open the drain screw on the heating pump (Fig.5(2)) until the water flows steadily and without air bubbles.

- Close the drain screw on the heating pump.
- Wait around 5 minutes until the “Purg” operating mode has finished.
- Set the selector switch on the heating pump to “1”. The process of draining and filling the cylinder is complete.

If the fault code “E09” appears on the display after a few minutes, proceed as follows:

- Clear the fault
- Refill manually.

3.4.1. Water Quality

Water quality varies, in order to ensure a long and trouble free life the heat pump the following values should not be exceeded.

Total hardness	200 p.p.m.
Chloride	250 p.p.m.
Sulphate	250 p.p.m.
Magnesium	10 p.p.m.
Sodium	150 p.p.m.
pH Min	6.5 and Max 8.5
Calccium	20 p.p.p. (if $7,3 < \text{pH} < 8,3$)
Iron	0,2 p.p.m.

Inadequate water quality or contaminated water can damage the appliance. Scaling is more important at higher water temperature. In case of water hardness above 600 mg/l, the Langelier saturation index must be determined to evaluate the necessity for water treatment.

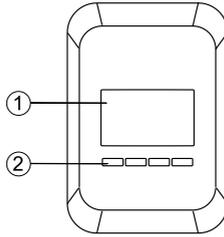
Check the guideline 98/83/EG for the minimal requirements about potable water.



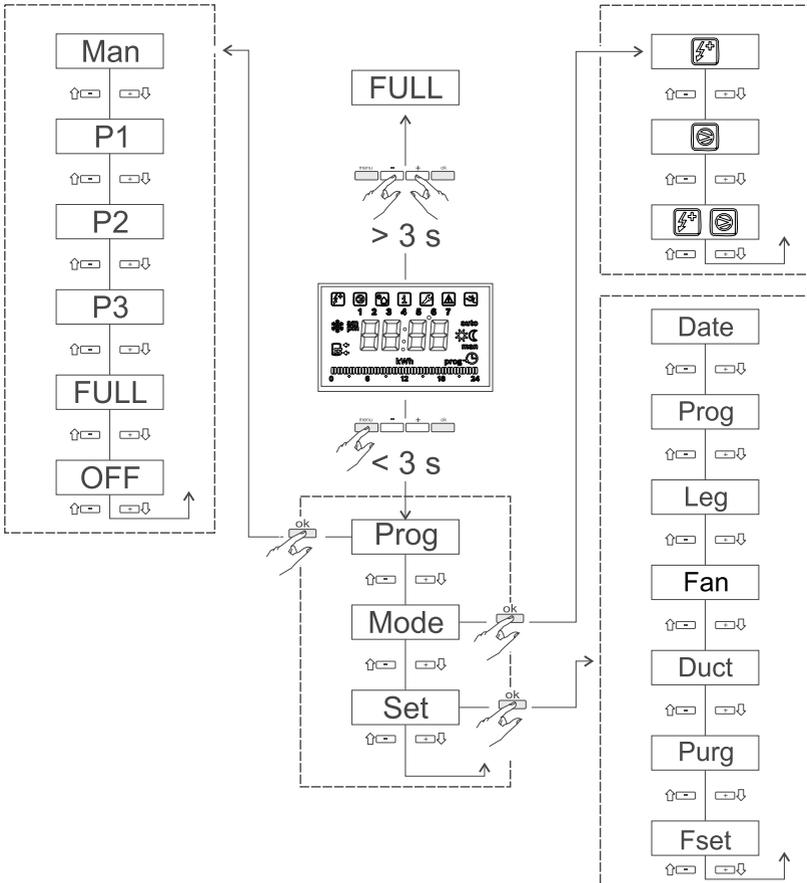
In regions with more corrosive water, safety measures (filter, etc.) must be taken. The first inspection must always take place 6 months after installation.

4. Use

- 1. Display
- 2. Mode Selector keys

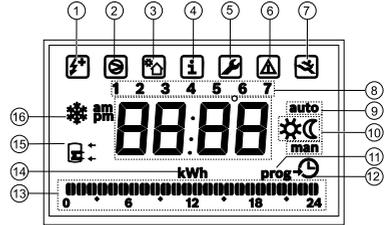


4.1. Flowchart Menu



4.2. Operation

1. Electrical heating mode
2. DHW heating by heat pump
- 3.
4. Information
5. Input of adjustable parameters
6. Error display
7. Service menu selection
8. days of the week
9. “Auto/Man” operation
10. ON/OFF indicator
11. “Prog” menu selection
12. Setting the hour
13. Runtime
14. Power consumption
15. Code for cylinder temperature sensors
16. Frost protection



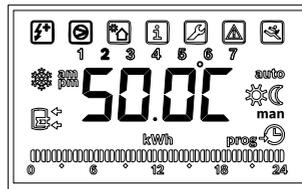
Refresh numbers, table and picture.

4.3. Operation Modes

- “auto” symbol is displayed
- operating times as set (P1, P2 or P3).
- “man” symbol is displayed
- Continuous operation (24 h/7 days) without time setting or in “Full” operating mode.

4.4. Setting The Domestic Hot Water Temperature

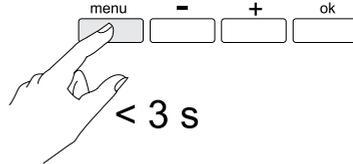
The water temperature is set to 50 °C at the factory. This value can be changed by pressing the “+” or “-” button to set the desired value. Press the “OK” button to confirm the setting. The set value flashes until the setting is confirmed. If the setting is not confirmed within 10 seconds, the previously set value is retained. Once the temperature has been set, the display indicates the water temperature in the cylinder.



4.5. Main Menu

Calling up the main menu:

Press and hold the “Menu button for max. 3 seconds. Once you have called up the main menu, you can select the following menus/submenus:



- Prog - Operating modes – Manual
 - P1
 - P2
 - P3
 - Full
 - Off
- Mode - Heat types
 - “Electrical” operating mode
 - “Heat pump” mode
 - “Combi” operating
- Set settings
 - Date
 - Prog - Programming of the operating times
 - Leg – Legionella program
 - Fan - Fan speed
 - Duct – use of ducts
 - Purg – Drain
 - Fset – Default setting
- Info

Use the “+” or “-” button to select the required menu. Confirm by pressing “ok”. To switch to the previous menu press the “Menu” button or do not press any button for 15 seconds.

4.6. “Prog“ Submenu Operating Modes

You can set 7 different operating times in the “Prog” submenu.

- Manual
- P1
- P2
- P3
- Full
- Off

4.6.1. “Manual” Operating Mode

Selecting this operating mode puts the appliance into continuous operation in order to keep the temperature at the set value for a longer period of time. The heat appliance can be set in the main menu using the “Mode” function.

4.6.2. “P1”, “P2” & “P3” Operating Modes

“P1” operating mode selecting this menu causes the appliance to run according to the factory-set operating times. “P2” and “P3” operating modes Selecting this menu causes the appliance to run according to the user-set operating times.

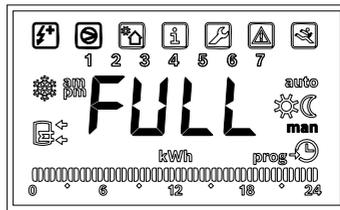
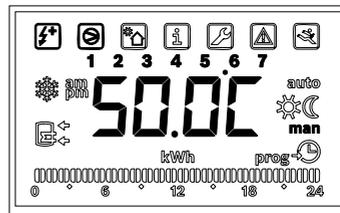
4.6.3. “Full” Operating Mode

In this operating mode, two heat appliances are used at the same time: the heat pump and the electric booster heater.

The appliance performance decreases in “Full” operating mode. For this reason, it must only be used when the water temperature needs to be increased rapidly.

The water temperature can be set to between 30°C and 70°C.

Both heat appliances are used at the same time until the desired temperature is reached. Only the electric booster heater is used at temperatures above 60°C. The display shows “Full” until the desired temperature is reached.



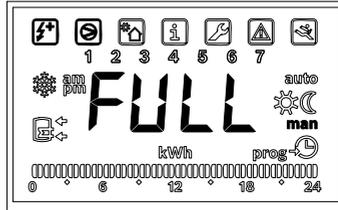
As soon as the set DHW temperature is reached, the appliance switches from the “Full” operating mode back to the previously set operating mode. “Quick” activation of the “Full” operating mode • Press and hold the “+” and “-” buttons for more than 3 seconds.

4.6.4. “Off” Operating Mode

In this operating mode, the appliance is switched off. If necessary, the electric booster heater is switched on by itself for the frost protection function.

Frost protection

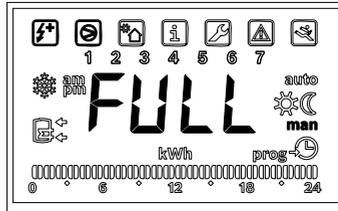
The electric booster heater starts up when the water temperature in the cylinder falls to 5°C and switches off again when the temperature reaches 8°C.



4.7. “Mode” Submenu - Heating Mode

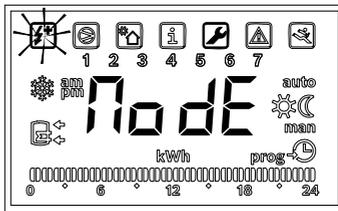
3 different types of heating mode can be selected in the “Mode” submenu.

- Electrical heating mode
- “Heat pump” operating mode
- “Combi” operating mode



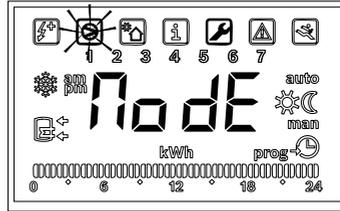
4.7.1. Electrical Heating Mode

In this operating mode, the electric booster heater is the only heat appliance used. The water temperature can be set to between 30°C and 70°C.



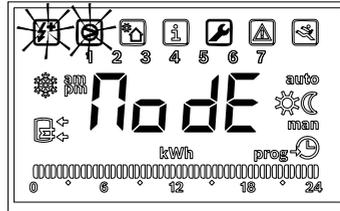
4.7.2. “Heat Pump” Operating Mode

Water heating is only guaranteed when the inlet air temperature is between -10°C and 35°C. Selecting this operating mode means that the heat pump is the only heat appliance used. The water temperature can be set to between 30°C and 60°C. At very low temperatures, the frost protection function is activated.



4.7.3. “Combi” Operating Mode

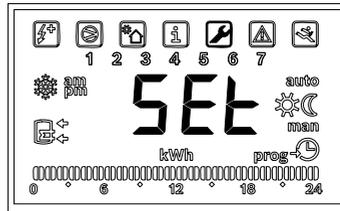
In this operating mode, two heat appliances are used depending on the situation: the heat pump or the electric booster heater. The water temperature can be set to between 30 °C and 70 °C. If the water temperature in the cylinder below 60 °C and the inlet air temperature is between -10 °C and 35 °C, the heat pump is the only heat appliance used. Otherwise, the electric booster heater is switched on.



4.8. “Set” Submenu - Settings

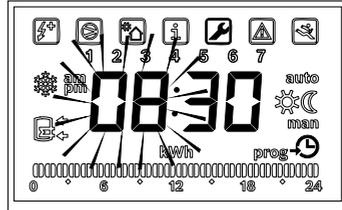
You can set various parameters in the “Set” submenu:

- Date
- Prog - Operating times
- Leg - Legionella
- Duct - use of ducts
- Purg - Drain
- Fset - Default settings



4.8.1. Date - Setting The Temperature Unit, Date, Time And Day Of The Week

1. Select the temperature unit using the “+” or “-” button.
2. Confirm by pressing “OK”. The year flashes on the display.
3. Set the year using the “+” or “-” button.
4. Confirm by pressing “OK”. The month flashes on the display. 5. Set the month using the “+” or “-” button.
6. Confirm by pressing “OK”. The day flashes on the display.
7. Set the day using the “+” or “-” button.
8. Confirm by pressing “OK”. The day flashes on the display.
9. Set the day of the week using the “+” or “-” button.
10. Confirm by pressing “OK”. The hour flashes on the display.
11. Set the hour using the “+” or “-” button.
12. Confirm by pressing “OK”. The minutes flash on the display.
13. Set the minutes using the “+” or “-” button.
14. Confirm by pressing “OK”.
15. The process of setting the clock is complete.



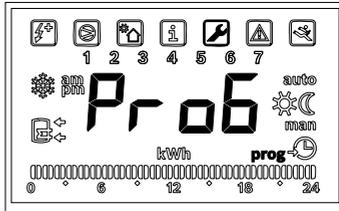
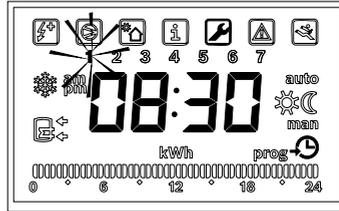
Monday is set as the first day of the week by default. Depending on individual requirements, the user can choose to set a different day as the first day of the week.

4.8.2. Prog - Programming Of The Operating Times

In the “Prog” submenu, you can set the operation period for the heat pump.

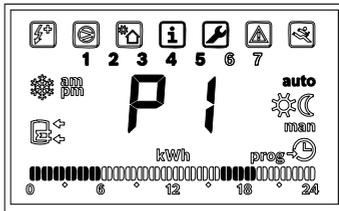
The following menu can be called up in the “Prog” submenu:

- “P1” operating time (days 1 to 5)
- “P1” operating time (days 6 and 7)
- “P2” operating time (days 1 to 5)
- “P2” operating time (days 6 and 7)
- “P3” operating time (days 1 to 5)
- “P3” operating time (days 6 and 7)



“P1” operating time

The heat pump only goes into operation during the operating times set at the factory. These cannot be changed: Days 1 - 5: [00:00 • 06:00] and [16:00 • 19:00] Days 6 - 7: [02:00 • 08:00]

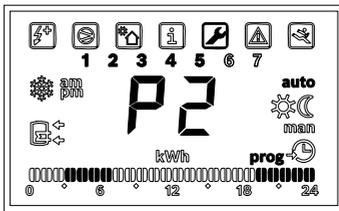


“P2” and “P3” operating times

The heat pump runs according to the operating times set by the user.

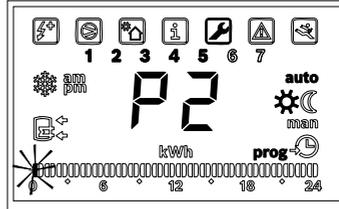
Setting the operating times for “P2” and “P3”

- 4 operating times are set for each function:
 - 2 operating times for days 1 to 5
 - 2 operating times for days 6 and 7



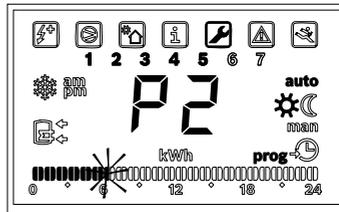
Setting the operating times

- Call up function “P2” or “P3”.
- Press “OK”. The start of the first operating time flashes.
- Set the start of the operating time using the “+” and “-” buttons.
- Press “OK”. The end of the first operating time flashes.
- Set the run time using the “+” and “-” buttons.
- Press “OK”. The start of the second operating time flashes.



If the start of the second operating time is set so that it is within the first operating time, the first operating time ends automatically when the second operating time starts.

- Set the start of the second operating time using the “+” and “-” buttons.
- Press “OK”. The end of the second operating time flashes.
- Set the run time using the “+” and “-” buttons.
- Press “OK”. The operating time for days 1 to 5 is saved.
- Repeat the steps above for the operating times for days 6 and 7.



Once you have set the second operating time for days 6 and 7, the process of setting the operating times is complete.

1. Start of the first operating time
2. End of the first operating time
3. Start of the second operating time
4. End of the second operating time

Deleting the operating time

- Set the start and end of the operating time to the same time. The operating time is deleted.

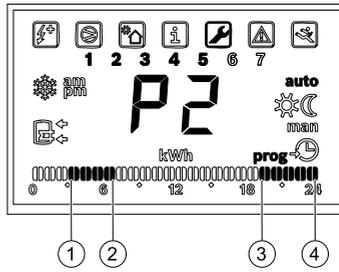
If you do not wish to set a second operating time:

- Set the start and end of the second operating time to the same time.

The display will show “--:--”.

 symbol is displayed During appliance operating time.

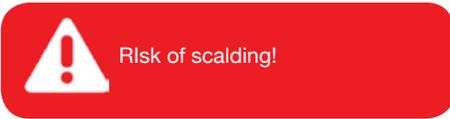
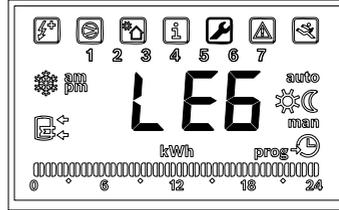
 symbol is displayed Outside of appliance operating time.



4.8.3. “Leg” - Automatic Thermal Disinfection

The “Leg” function allows you to activate/deactivate thermal disinfection. This process is used to kill bacteria and must be performed by the user at least once a week.

This function is deactivated on the appliance at the factory. When the disinfection is activated, all other settings are temporarily suspended.



Hot water can lead to severe scalding. Only schedule thermal disinfection for periods outside normal usage times. Inform occupants of the building of the danger of scalding and always monitor the thermal disinfection process. Install a thermostatic DHW mixer.

The disinfection takes max. 48 h. During the first 24 hours, the appliance is in the “Combi” operating mode. If it does not reach 70 °C, the appliance switches to the “Full” operating mode for the next 24 hours.

Activating the automatic “Leg” function

- Call up the “Leg” function and press “OK”. “man” flashes on the display.
- Press “+”. “auto” flashes on the display.
- Press “OK”. The “Leg” function is activated and the first day of the week flashes.
- Set the day of the week for disinfection. Select the day using the “+” and “-” buttons. • Press “OK”.
- Set the time for disinfection.
- Select the time using the “+” and “-” buttons.
- Press “OK”.

As soon as the temperature reaches 70 °C, the appliance switches back to the previously set operating mode.

Activating the manual “Leg” function

- Call up the “Leg” function and press “OK”.
- “man” flashes on the display.
- Press “OK”. The “Leg” function is active.

As soon as the temperature reaches 70 °C, the appliance switches back to the previously set operating mode.

Cancelling the “Leg” function.

- Call up the “Leg” function and press “OK”.
- “man” flashes on the display.
- Press “+” until the display shows “LstP”.
- Press “OK”. The current Legionella program is cancelled.

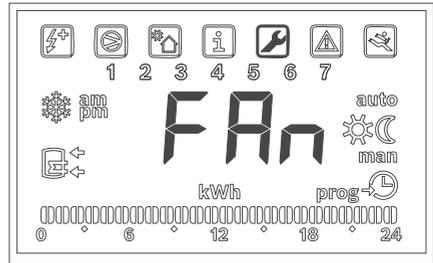
This only ends the current program; the weekly repetition is still active.

4.8.4. « Fan » - Fanspeed

The fan can be used at two speeds

Switching on the « FAN » function

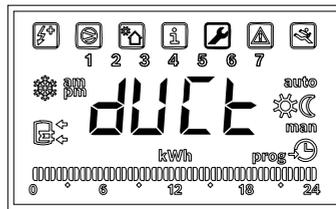
- Select « FAN » function and press « OK ».
- The display shows “SP1”.
- Press«+»or«-»to define the fan speed:
 - « SP1 » : fan speed 1 (low air volume)
 - « SP2 » : fan speed 2 (high air volume)
- Press «OK».



4.8.5. « Duct » - Use Of Ducts

Switching on the « Duct » function

- Select « Duct » function and press « OK ».
- The display shows “dOFF”.
- Press«+»or«-»to define the use of ducts:
 - « dOFF » : installation without ducts
 - « dON » : installation with ducts
- Press «OK».

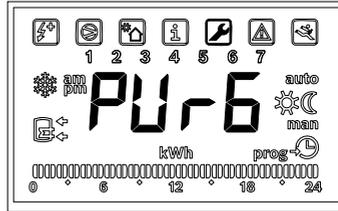


4.8.6. “Purg” - Drain

The “Purg” function can be used to drain air from the system. Switching on the “Purg” function.

- Call up the “Purg” function and press “OK”. The pump is switched on.

The display indicates the time remaining until the draining procedure is complete (in minutes). After 5 minutes, the appliance reverts to the previously selected operating mode.

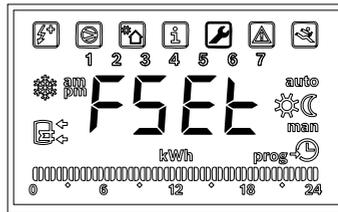


4.8.7. “Fset” - Default Settings

The “Fset” function can be used to restore the default settings.

Switching on the “Fset” function

- Call up the “Fset” function and press “OK”. The display shows “Fset”.
- Press “OK”. After 10 seconds, the default settings are restored.

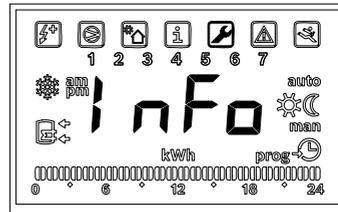


4.8.8. “Info” Submenu – Information

With the “Info” function, it is possible to display the total consumption for the last 30 days.

Displaying the consumption

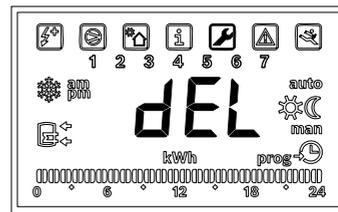
- Call up the “Info” function and press “OK”. The display shows the total consumption (in kWh).



Resetting the consumption

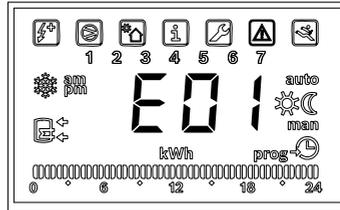
The display shows the total consumption.

- Press “-”. “Del” flashes on the display.
- Press “OK”. The counter is reset.



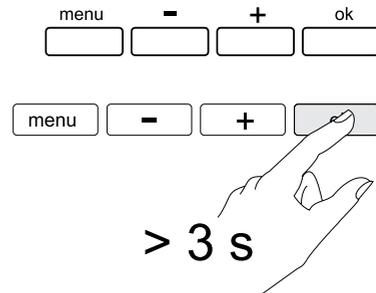
4.9. Fault Diagnosis

The appliance is equipped with a system for fault diagnosis. Malfunctions are displayed on the digital display by means of a fault code and a fault symbol. The fault must be eliminated and the appliance recommissioned before it is ready for use again.



Resetting the fault display

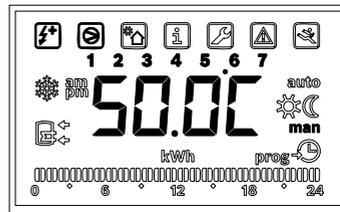
- Press and hold the “OK” button for at least 3 seconds.



4.10. Default Settings

After setting the temperature units and the time, the appliance adopts the default settings.

- Heating mode: “Combi”
- Operating mode: “Manual”
- Selected temperature: 50 °C



4.11. Faults Display

Installation, service and maintenance may only be carried out by a certified contractor. The following table lists the fault codes and their remedies.

Display	Description	Remedy
E01	Fault in the temperature sensor at the top of the cylinder	Notify certified contractor
E02		Notify certified contractor
E03	Temperature sensor for air inlet not working	Notify certified contractor
E04	Temperature in cylinder > 80 °C	If the problem persists after pressing "OK", notify a certified contractor.
E05	NTC temperature sensor (evaporator plates) not working	Notify certified contractor
E06	Setting button hold down for longer than 30 seconds.	Release buttons
E07		Notify certified contractor
E08		Notify certified contractor
E09	<ul style="list-style-type: none"> • System emptied incorrectly • Water shortage (> 12h) • Fault in the pump 	Clear the fault. Notify certified contractor
E10	<ul style="list-style-type: none"> • Resistor not working • High limit safety cut-out not working • Temperature of high limit safety cut-out set to a lower value than the appliance 	Notify certified contractor
E11	<ul style="list-style-type: none"> • Fault in the fan • Pressure loss in the pipes • Leaks in refrigerant circuit • Fault in the compressor • Expansion valve not working • Drying filter not working 	Notify certified contractor

4.11.1 Display

Display	Description	Remedy
HOT	Supply air temperature > 35 °C	System stops automatically in the "Heat pump" operating mode if the air inlet temperature is below -10°C or above 35°C. General operating conditions are checked on an hourly basis.
COLD	Fault in the temperature sensor	

5. Maintenance (Yearly Check)



Risk of electric shock!



Damage to the appliance!

- Isolate the appliance from the power supply using the fuse or another protection device before carrying out any work on electrical parts.
- Do not shut off the water supply while the appliance is in operation.

5.1. General Inspections

Check the appliance regularly for faults.

- Keep the appliance and the installation location clean.
- Dust the system regularly using a damp cloth. In this way, leaks can be identified and repaired at an early stage.
- Check all connections regularly for tightness.

5.2. Cleaning

- Check and clean the evaporator regularly.
- The air inlet and air outlet apertures must be unobstructed and accessible.
- Check the air grille, air filter and air ducts regularly and clean them if necessary.

5.3. Condensate Pipe

- Check the drain and/or hose for contamination and clean if necessary. Don't disconnect the condensate hose from the condensate drain, this will damage the foam.

5.4. Refrigerant Circuit



Refrigerant leak

Maintenance work may only be carried out on the refrigerant circuit (e.g. on the compressor, condenser, evaporator, expansion vessel, etc.) by a certified contractor.

5.5. High Limit Safety Cut-Out

The appliance is equipped with an automatic safety facility. This safety facility switches off the DHW cylinder in order to prevent the risk of injury if the DHW cylinder water temperature rises above a certain limit.



The high limit safety cut-out may only be reset by a qualified contractor! The high limit safety cut-out must be reset manually but only once the cause of the fault has been eliminated.

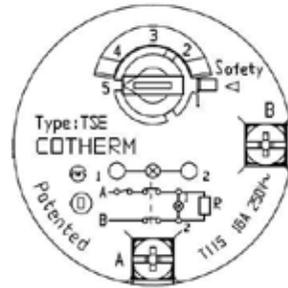
Resetting the high limit safety cut-out

- Remove the front protective covering.
- Remove the protective cap from the heating element.

Temperature control unit

1. Reset button
2. Temperature setting of the high limit safety cut-off

After resetting, ensure that the temperature controller is in the position shown in figure.



5.6. Draining The Cylinder



Risk of scalding! Check the appliance's DHW temperature before opening the safety valve. Wait until the water temperature has dropped enough to prevent scalding and other damage!

- Isolate the appliance from the power supply.
- Close the water shut-off valve at the cold water inlet and open one DHW tap.
- Open the drain tap.

OR

- Open safety valve.
- Wait until the water stops flowing out of the safety valve drain tap and the appliance has been completely drained.

5.7. "Service" Menu

This menu is meant to assist the contractor and may be used by the contractor only.

6. Dismantling, Recycling And Environmental Protection

Environmental protection is one of the fundamental company policies of the Joule Group. Product quality, efficiency and environmental protection are equally important objectives for us. We comply with all environmental protection laws and regulations. In order to protect the environment, we use the latest technologies and the best materials whilst bearing in mind the economic implications.

Packaging

Where packaging is concerned, we participate in the relevant local recycling systems in order to ensure optimum recycling. All of our packaging materials are environmentally friendly and can be reused.

Identifying plastics

Used appliances contain materials that can be reused. The assemblies are easy to separate and the types of plastic are identified. In this manner the individual components are easily sorted and added into the recycling and disposal systems.

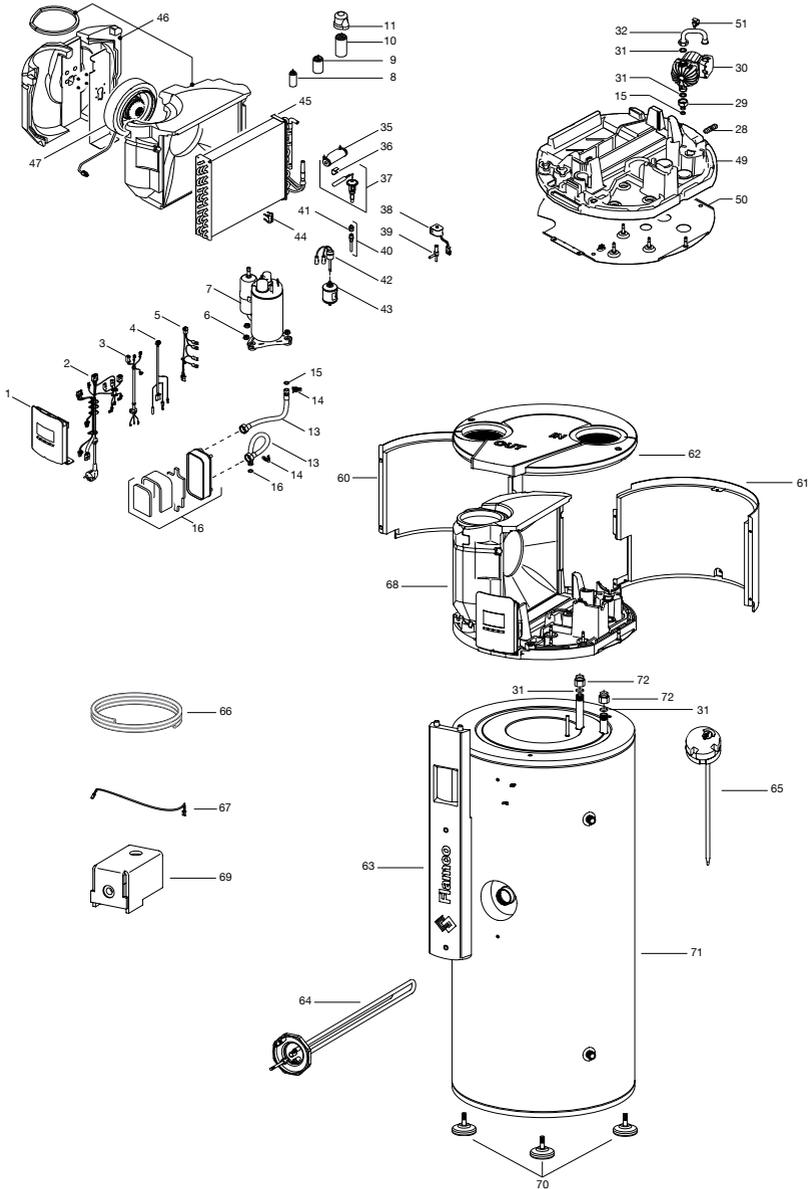
Obsolete equipment

Used appliances contain materials that can be reused. The assemblies are easy to separate and the types of plastic are identified. In this manner the individual components are easily sorted and added into the recycling and disposal systems.



Number	Description
1	Control box
2	Set of cables
3	Cable - (tank)
4	Cable - (sensors)
5	Cable - (ventilateur)
6	NuthexEN1661M8a3K(10x)
7	Compressor
8	Capacitor 2.0uF 470VAC
9	Capacitor 6.3uF 470VAC
10	Capacitor 15uF 400V
11	Cover
13	Hose 3/4 F
14	Clip (10x)
15	O-ring (10x)
16	Condenser / Heat exchanger
28	Drain pipe
29	Pipe fitting
30	Pump
31	Washer (10x)
32	Pipe
35	Insulation sens.
36	Clip
37	Expansion valve
38	Solenoid
39	Valve
40	Charging valve
41	Cover
42	High pressure limiter
43	Filter drier
44	Clip
45	Evaporator
46	l l n
47	Centrifugal blower
49	Underframe EPP

L.p.	Opis
50	Underframe
51	Temperature sensor
60	Right cover main assy
61	Left cover main assy
62	Top part assy
63	Front cover
64	Heating element
65	Thermostat
66	Drain hose
67	Gnd cable cover
68	HP unit
69	Cover clamp assy (2x)
70	Adjustable foot (3x)
71	Complete vessel
72	Connection piece



7. Benchmark

This Commissioning Checklist is to be completed in full by the competent person who commissioned the storage system as a means of demonstrating compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference.

Failure to install and commission this equipment to the manufacturer's instructions may invalidate the warranty but does not affect statutory rights.

Customer Name _____ Telephone Number _____

Address _____

Cylinder Make and Model _____

Cylinder Serial Number _____

Commissioned by (print name) _____ Registered Operative ID Number _____

Company Name _____ Telephone Number _____

Company Address _____

Commissioning Date _____

To be completed by the customer on receipt of a Building Regulations Compliance Certificate*:

Building Regulations Notification Number (if applicable) _____

ALL SYSTEMS PRIMARY SETTINGS (indirect heating only)

Is the primary circuit a sealed or open vented system? Sealed Open

What is the maximum primary flow temperature? _____ °C

ALL SYSTEMS

What is the incoming static cold water pressure at the inlet to the system? _____ bar

Has a strainer been cleaned of installation debris (if fitted)? Yes No

Is the installation in a hard water area (above 200ppm)? Yes No

If yes, has a water scale reducer been fitted? Yes No

What type of scale reducer has been fitted? _____

What is the hot water thermostat set temperature? _____ °C

What is the maximum hot water flow rate at set thermostat temperature (measured at high flow outlet)? _____ l/min

Time and temperature controls have been fitted in compliance with Part L of the Building Regulations? Yes

Type of control system (if applicable) Y Plan S Plan Other

Is the cylinder solar (or other renewable) compatible? Yes No

What is the hot water temperature at the nearest outlet? _____ °C

All appropriate pipes have been insulated up to 1 metre or the point where they become concealed? Yes

UNVENTED SYSTEMS ONLY

Where is the pressure reducing valve situated (if fitted)?

What is the pressure reducing valve setting? bar

Has a combined temperature and pressure relief valve and expansion valve been fitted and discharge tested? Yes No

The tundish and discharge pipework have been connected and terminated to Part G of the Building Regulations Yes

Are all energy sources fitted with a cut out device? Yes No

Has the expansion vessel or internal air space been checked? Yes No

THERMAL STORES ONLY

What store temperature is achievable?

°C

What is the maximum hot water temperature?

°C

ALL INSTALLATIONS

The hot water system complies with the appropriate Building Regulations Yes

The system has been installed and commissioned in accordance with the manufacturer's instructions Yes

The system controls have been demonstrated to and understood by the customer Yes

The manufacturer's literature, including Benchmark, Checklist and Service Record, has been explained and left with the customer Yes

Commissioning Engineer's Signature _____

Customer's Signature _____

(To confirm satisfactory demonstration and receipt of manufacturer's literature)

*All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.

Viessmann - 5366822



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8. Service Record

It is recommended that your hot water system is serviced regularly and that the appropriate Service Record's completed.

Service Provider

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer's instructions.

Service 1 Date

Engineer Name

Company Name

Telephone No

Comments

.....

.....

Signature

Service 1 Date

Engineer Name

Company Name

Telephone No

Comments

.....

.....

Signature

Service 1 Date

Engineer Name

Company Name

Telephone No

Comments

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Signature

Service 1 Date

Engineer Name

Company Name

Telephone No

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Engineer Name

Company Name

Telephone No

Comments

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Signature

Service 1 Date

Engineer Name

Company Name

Telephone No

Comments

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Signature

Service 1 Date

Engineer Name

Company Name

Telephone No

Comments

.....

.....

Signature

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